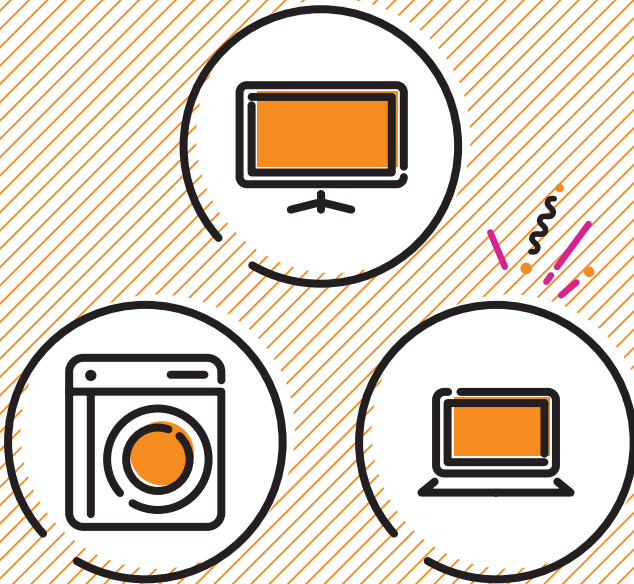




Protect it

Repair & Support Plan

A handy guide to how we
can help with all life's kit



Team Knowhow

Help with all life's kit

The expert service partner for

Currys  PC World

Legal Information



Repair & Support Plan

A Repair & Support Plan provides a range of services to help you get the most from your product and to fix it if something goes wrong. To help you make an informed decision before purchase, we first want to make sure you understand your rights as a consumer.

A few things to consider

You don't have to buy a Repair & Support Plan at the same time as you purchase your new product. You have up to a year to decide. If you change your mind, you can cancel your Repair & Support Plan whenever you like.

Your Repair & Support Plan is provided by DSG Retail Limited and in the event the company ceases trading there is no dedicated financial backing.

If we issue a product replacement voucher your Repair & Support Plan will end and a pro rata refund Repair & Support Plan voucher will be supplied for the remaining duration of the Repair & Support Plan (does not apply to Pay Monthly).

The provision of repairs, instant replacements or other services will not cause your Repair & Support Plan to end.

Other suppliers such as your product's manufacturer may offer an alternative support service. Your household insurance may provide some protection for your product.

There are statutory rights in place that apply to faulty goods. You can find advice on those rights from Citizens Advice.

Compare prices of extended warranties for domestic electrical goods at : www.compareextendedwarranties.co.uk from any internet enabled mobile device, smartphone, PC or laptop.

Further information about our Repair & Support Plan can be found in our terms and conditions.

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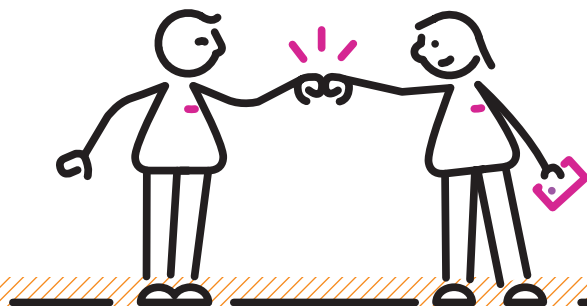
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Introduction to our Repair & Support Plan



Repair & Support Plan provides a range of services to help you get the most of your product and to fix it if something goes wrong.

- ✔ **Protection against breakdown or mishap**
Because mishaps do happen – even to the most careful of us
- ✔ **We'll fix or replace your kit with a new one**
If we're unable to repair, we'll replace it with the same or similar product
- ✔ **All parts, labour and call out charges covered**
No expensive charges for parts & labour
- ✔ **Unlimited repairs**
If it breaks again, we'll be there to fix it at no extra cost
- ✔ **Support when you need it**
We'll be there for you whenever you need help with your kit



Introduction to our Instant Replacement Plan

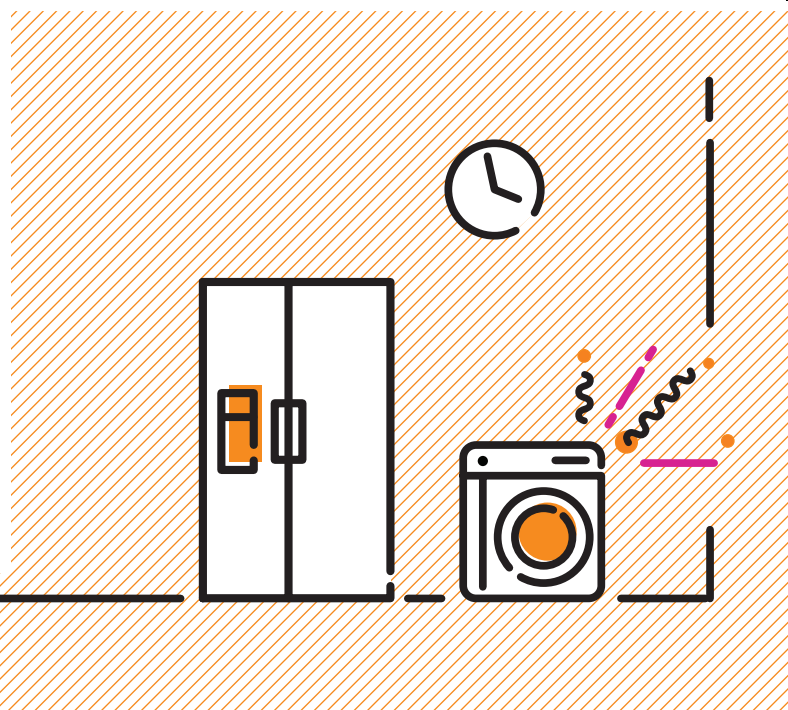


Instant Replacement Plan gives you 3 year protection and applies to most products between £20 and £150, including TVs, tablets, audio, printers, small kitchen appliances and more. For details, see page 20.

- ✔ **Instant Replacement**
If something goes wrong, we'll give you a new one on the spot
- ✔ **No limits**
You are entitled to as many new replacement products as necessary during the 3 years of your agreement. Your agreement continues even if your product is replaced
- ✔ **Protection against breakdown or mishap**
Because mishaps do happen – even to the most careful of us



Protect it



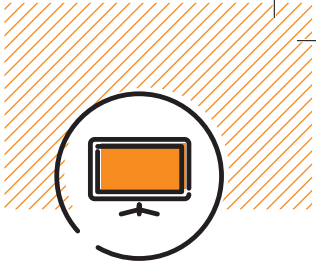
Repair & Support Plan for TV & Entertainment Systems



Missing out on the big moments in the latest series isn't the sort of TV drama that you want. With a Repair & Support Plan we've got the cost of your repairs covered and if we can't fix it we'll give you a new one². We're also available 24/7 to answer your tech problems. Whether it's difficulty connecting your smart TV to the internet or a problem with your TV picture, we're here to help.

- Protection against breakdown** - whether it's a scrambled screen or connection fault, if your TV goes on the blink, we'll fix it
- Protection against mishap** - we don't expect you to wrap your TV in cotton wool. If your TV suffers a mishap, we'll fix it
- Fast fix** - we're so confident we can repair your TV quickly we've made a promise - if we fail to fix it within 7 days you can ask for a replacement¹
- You won't pay a penny more** - no expensive charges for parts, labour or call out – we'll pay for them all, and if no fault is found you'll not be charged
- We'll fix or replace with new** - if we are unable to repair your TV, we'll give you a brand new one²
- Unlimited repairs** - there's no limit to the amount of repairs you can have, we'll always be there to help
- Request a replacement** - If your product goes wrong again after the 3rd repair, you can ask for a replacement²
- 24/7 expert support** - from connection issues to picture problems, our on-call experts at our UK based contact centre are on hand to take your calls, all day, every day
- Worldwide support** - if you take your TV with you when you move abroad and it breaks down, don't worry, we can still help

Plan Pricing for TV & Entertainment Systems



Product Price	3 year	5 year	Monthly
Televisions & Projectors			
£151-£200	£49.99	£69.99	£2.99
£201-£300	£69.99	£99.99	£3.99
£301-£400	£99.99	£129.99	£4.99
£401-£500	£129.99	£149.99	£5.99
£501-£750	£149.99	£199.99	£6.99
£751-£1,000	£169.99	£249.99	£7.49
£1,001-£1,250	£189.99	£289.99	£8.49
£1,251-£1,500	£224.99	£329.99	£9.49
£1,501-£2,000	£269.99	£359.99	£10.49
£2,001-£2,500	£299.99	£449.99	£11.49
£2,501-£6,000	£349.99	£499.99	£13.49
DVD, Blu-ray, Home Cinema & Satellite Equipment			
£151-£200	£39.99	£59.99	£1.99
£201-£300	£59.99	£89.99	£2.99
£301-£400	£64.99	£94.99	£3.49
£401-£1500	£69.99	£99.99	£3.99

Repair & Support Plan for TV & Entertainment systems is available on Televisions, DVD Recorders, Blu-ray Players, Home Cinema Systems and Satellite equipment.

1. 7 day repair promise starts from when we collect your item or when you drop your item to one of our stores.

2. You'll be given a Curry PC World voucher to obtain a replacement product and your Repair & Support Plan will end.

Prices for 3 and 5 years include the standard guarantee.

Repair & Support Plan prices are valid for 30 days from the date on which you obtained this leaflet.

5 Year Included Guarantee for TVs



A 5 year guarantee from Team Knowhow is included on a range of premium TVs at Currys PC World. Just look out for the 5 year guarantee logo. You will receive your guarantee confirmation with your receipt when you purchase your TV in store or by email if you place your order online.

Why not upgrade to a Repair & Support Plan?



For additional protection consider adding a Repair & Support Plan to your 5 year included guarantee. The table below compares the benefits of a 5 year guarantee and a Repair & Support Plan. A Repair & Support Plan not only supports your product against breakdown, it also offers a wide range of additional benefits.

What's included	5 Year Guarantee	Repair & Support Plan
Protection against breakdown	✓	✓
Protection against mishap		✓
Fast fix ¹		✓
No expensive charges for parts, labour or call out		✓
We'll fix or replace with new ²	✓	✓
Unlimited repairs	✓	✓
Request a replacement ²		✓
24/7 expert support		✓
Worldwide protection		✓

For more details on exclusions, see page 21

Plan Pricing for 5 Year Guarantee Upgrades



Product Price	5 year	Monthly
Selected Televisions		
£301-£400	£49.99	£1.99
£401-£500	£69.99	£2.49
£501-£750	£99.99	£2.99
£751-£1,000	£129.99	£3.49
£1,001-£1,250	£149.99	£4.49
£1,251-£1,500	£189.99	£5.49
£1,501-£2,000	£229.99	£5.99
£2,001-£2,500	£299.99	£6.99
£2,501-£6,000	£349.99	£8.49

Need support?

If your TV or entertainment system develops a fault simply call **0344 561 1234** and one of our on-call experts will help you get back up and running in no time.

1. 7 day repair promise starts from when we collect your item or when you drop your item to one of our stores.
2. You'll be given a voucher to obtain a replacement product and your Repair & Support Plan will end.

Repair & Support Plan for Household Appliances



Dirty-washing, microwave meals and gone-off milk. A family home with faulty appliances is an unhappy one. The good news is that with a Repair & Support Plan you get unlimited access to our nationwide network of experts who are standing-by to fix your kit. And in the unlikely event that we're not able to fix the problem, we'll replace your product with a brand new one. It's available on large household appliances purchased from Currys PC World.

- ✔ **Protection against breakdown** - whether it's a faulty thermostat, electrical problem or leaky drum, if your appliance breaks, we'll fix it
- ✔ **Protection against mishap** - we don't expect you to wrap your appliance in cotton wool. If your product suffers a mishap, we'll fix it
- ✔ **Fast fix** - we're so confident we can repair your appliance quickly we've made a promise - if we fail to fix it within 7 days¹ you can ask for a replacement
- ✔ **You won't pay a penny more** - no expensive charges for parts, labour or call out - we'll pay for them all. And if no fault is found you'll not be charged
- ✔ **We'll fix or replace with new** - if we are unable to repair your appliance, we'll give you a brand new one²
- ✔ **Unlimited repairs** - there's no limit to the amount of repairs you can have, we'll always be there to help
- ✔ **Request a replacement** - If your product goes wrong again after the 3rd repair, you can ask for a replacement²
- ✔ **Valet every year** - we'll carry out a deep clean of your appliance
- ✔ **Worldwide support** - if you take your appliance with you when you move abroad and it breaks down, don't worry, we can still help

Repair & Support Plan for Household Appliances is available on washing machines, dryers, cookers, dishwashers, fridges, freezers, fridge freezers and small kitchen appliances.

1. 7 day repair promise starts from the date of the engineers first visit.
2. You'll be given a Currys PC World voucher to obtain a replacement product and your Repair & Support Plan will end.

Annual Valet



To keep your kit fighting fit, our Repair & Support Plans include an annual valet of your household appliance.

Washing machines and washer dryers

We will de-scale your appliance, clean the soap drawer, de-fluff the vents, clean the inside and outside of the machine including the door and seal and run a cycle with a de-scale solution.

Tumble dryers

We will clean the inside and outside of your tumble dryer, de-fluff the vents and clean the filters and condenser.

Dishwashers

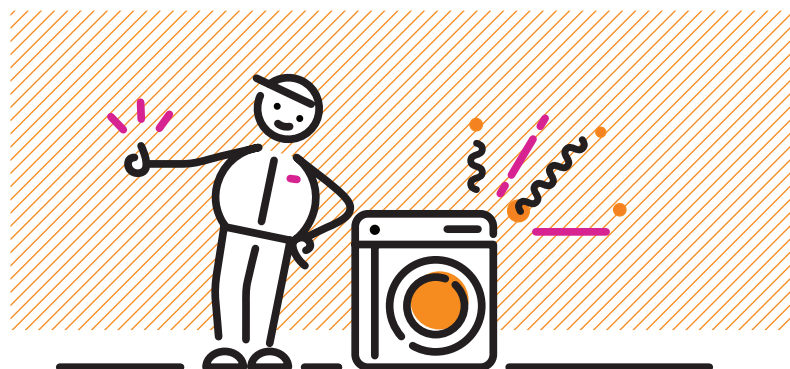
We will clean the inside and outside of your dishwasher, check there are no blockages in the waste disposal, remove any food particles from the machine and seal, clean the filter and run a cycle with dishwasher cleaner.

Cookers

We will clean the inside and outside of your cooker, deep clean inside including door areas, clean the hob, shelving and grill, clean and polish the door.

Refrigeration

We will defrost your fridge or fridge freezer, clean and dry inside, clean any racks, storage trays, shelves and seals, spray coat with anti-bacterial agent and check water filters where applicable.



Plan Pricing for Household Appliances



Product Price	3 year	5 year	Monthly
Washing Machines / Washer Dryers			
£150 and under	£49.99	£69.99	£2.49
£151-£200	£79.99	£99.99	£3.49
£201-£250	£99.99	£129.99	£4.49
£251-£300	£119.99	£149.99	£4.99
£301-£350	£139.99	£169.99	£5.99
£351-£400	£149.99	£199.99	£6.99
£401-£500	£179.99	£229.99	£7.49
£501-£1,500	£199.99	£249.99	£7.99
With 2 years manufacturer guarantee			
£250 and under	£49.99	£59.99	£2.49
£251-£350	£74.99	£99.99	£3.49
£351-£1,500	£119.99	£149.99	£5.49
With 5 years manufacturer guarantee			
£251-£300	-	£59.99	£2.49
£301-£350	-	£69.99	£2.99
£351-£400	-	£79.99	£3.49
£401-£500	-	£89.99	£3.99
£501-£1,500	-	£99.99	£4.49
Tumble dryers			
£150 and under	£34.99	£49.99	£1.99
£151-£200	£54.99	£69.99	£2.49
£201-£350	£69.99	£89.99	£3.49
£351-£1500	£79.99	£99.99	£3.99
With 2 years manufacturer guarantee			
£250 and under	£39.99	£49.99	£1.99
£251-£350	£54.99	£69.99	£2.49
£351-£1500	£59.99	£74.99	£2.99
With 5 years manufacturer guarantee			
£201-£350	-	£39.99	£1.99
£351-£1500	-	£49.99	£2.99

Product Price	3 year	5 year	Monthly
Dishwashers			
£150 and under	£39.99	£59.99	£1.99
£151-£200	£54.99	£84.99	£2.49
£201-£250	£64.99	£94.99	£2.99
£251-£300	£74.99	£114.99	£3.49
£301-£1,500	£79.99	£144.99	£4.49
With 2 years manufacturer guarantee			
£300 and under	£59.99	£84.99	£2.99
£301-£1,500	£69.99	£124.99	£3.99
With 5 years manufacturer guarantee			
£251-£300	-	£44.99	£2.49
£301-£1500	-	£59.99	£2.99
Microwaves			
Over £150	£44.99	£69.99	£2.49

Need support?

If your household appliance develops a fault, simply call **0344 561 1234** and one of our on-call experts will be able to help you get back up and running in no time.

Repair & Support Plan starts from the date of purchase of your product.

Repair & Support Plan starts from the date of purchase of your product.

Plan Pricing for Household Appliances



Product Price	3 year	5 year	Monthly
Refrigeration			
£150 and under	£29.99	£49.99	£1.99
£151-£200	£49.99	£64.99	£2.49
£201-£250	£64.99	£84.99	£2.99
£251-£300	£79.99	£99.99	£3.49
£301-£400	£89.99	£119.99	£3.99
£401-£600	£129.99	£159.99	£4.99
£601-£800	£149.99	£189.99	£5.49
£801-£2,500	£164.99	£214.99	£6.49
With 2 years manufacturer guarantee			
£200 and under	£39.99	£49.99	£1.99
£201-£300	£49.99	£59.99	£2.49
£301-£400	£59.99	£79.99	£2.99
£401-£500	£79.99	£99.99	£3.49
£501-£600	£94.99	£129.99	£3.99
£601-£2,500	£119.99	£149.99	£4.99
With 5 years manufacturer guarantee			
£251-£300	-	£39.99	£1.49
£301-£400	-	£49.99	£1.99
£401-£600	-	£59.99	£2.49
£601-£800	-	£74.99	£2.99
£801-£2,500	-	£84.99	£3.49

Product Price	3 year	5 year	Monthly
Cooking			
£150 and under	£29.99	£49.99	£1.99
£151-£200	£34.99	£59.99	£2.49
£201-£300	£54.99	£74.99	£2.99
£301-£400	£74.99	£94.99	£3.99
£401-£500	£94.99	£124.99	£4.49
£501-£600	£99.99	£144.99	£5.49
£601-£2,500	£139.99	£189.99	£6.49
With 2 years manufacturer guarantee			
£200 and under	£34.99	£54.99	£2.49
£201-£500	£64.99	£84.99	£2.99
£501-£2,500	£89.99	£109.99	£3.99
With 5 years manufacturer guarantee			
£301-£400	-	£39.99	£1.49
£401-£500	-	£49.99	£1.99
£501-£600	-	£59.99	£2.49
£601-£2,500	-	£79.99	£2.99

Small Kitchen Appliances / Vacuum Cleaners / Heaters & Coolers			
£150-£200	£34.99	£49.99	£1.99
£201-£400	£49.99	£74.99	£2.99
£401 and over	£79.99	£99.99	£3.99

Need support?

If your household appliance develops a fault, simply call **0344 561 1234** and one of our on-call experts will be able to help you get back up and running in no time.

Repair & Support Plan starts from the date of purchase of your product.

Repair & Support Plan starts from the date of purchase of your product.

Repair & Support Plan for Computers & Gadgets

Make computer catastrophes and tablet traumas a thing of the past with a Repair & Support Plan. You'll get unlimited access to our nationwide team of experts available over the phone and at your local Currys PC World store. So if your computer won't power on or the keyboard stops working, we've got it covered. And it isn't just repairs that we can help with, our on-call experts are available 24/7 to answer your kit queries – so if you're struggling to attach a file to an email or you're having problems connecting to the WiFi – we're just a phone call away.

- ✔ **Protection against breakdown** - whether it's a keyboard malfunction, motherboard failure or hard drive meltdown, if your computer breaks, we'll fix it
- ✔ **Protection against mishap** - we don't expect you to wrap your computer in cotton wool. If your computer suffers a mishap, we'll fix it
- ✔ **Fast fix** - we're so confident we can repair your computer quickly we've made a promise - if we fail to fix it within 7 days you can ask for a replacement¹
- ✔ **You won't pay a penny more** - no expensive charges for parts, labour or call out – we'll pay for them all. And if no fault is found you'll not be charged
- ✔ **We'll fix or replace with new** - if we are unable to repair your computer, we'll give you a brand new one²
- ✔ **Unlimited repairs** - there's no limit to the amount of repairs you can have, we'll always be there to help
- ✔ **Request a replacement** - if your product goes wrong again after the 3rd repair, you can request a replacement²
- ✔ **24/7 expert support** - from wireless woes to windows worries, our on-call experts at our UK based contact centre are on hand to take your calls, all day, every day
- ✔ **Computer Healthcheck every year** – if you've got a Windows computer, we'll give it an annual Computer Healthcheck to make sure it's performing at it's best and to clean up any nasty viruses or malware
- ✔ **Virus & spyware removal** - if you suspect your computer has a virus, bring it into any Currys PC World store and our in-store experts will run a comprehensive scan to remove it
- ✔ **Data recovery** - whether you've lost a precious file, photo or everything on your hard drive, our Team Knowhow experts will attempt to retrieve and restore it
- ✔ **Worldwide support** - if your computer breaks down whilst you're abroad, don't worry we can help

Repair & Support Plan for Computers & Gadgets is available on desktop PCs, laptops, tablets, monitors, printers and scanners. See pricing tables for all products we support.

- 7 day repair promise starts from when we collect your item or when you drop your item to one of our stores.
- You'll be given a voucher to obtain a replacement product and your Repair & Support Plan will end.

Plan Pricing for Computers & Gadgets



Product Price	2 year	3 year	Monthly
Laptops & 2-in-1 Detachable			
£200 and under	£49.99	£79.99	£3.49
£201-£250	£79.99	£99.99	£4.99
£251-£300	£99.99	£129.99	£5.99
£301-£350	£109.99	£149.99	£6.99
£351-£400	£129.99	£159.99	£7.99
£401-£500	£139.99	£169.99	£8.49
£501-£600	£149.99	£189.99	£8.99
£601-£800	£169.99	£199.99	£9.49
£801-£1,000	£189.99	£249.00	£9.99
£1,001-£1,250	£229.99	£269.99	£10.99
£1,251-£3,000	£249.99	£299.99	£11.99
PC Desktops			
£300 and under	£54.99	£84.99	£3.49
£301-£350	£79.99	£99.99	£4.49
£351-£400	£99.99	£119.99	£5.99
£401-£500	£109.99	£129.99	£6.99
£501-£600	£119.99	£149.99	£7.99
£601-£700	£129.99	£179.99	£8.49
£701-£800	£149.99	£199.99	£8.99
£801-£2,500	£159.99	£219.99	£9.49
PC Monitors			
£151-£200	£29.99	£39.99	£1.49
£201-£300	£34.99	£44.99	£1.99
£301-£1,000	£39.99	£49.99	£2.49
With 2 years manufacturer guarantee			
£151 and over	-	£34.99	£1.99

Product Price	2 year	3 year	Monthly
Tablets & eReaders (including Apple Watch)			
£150-£200	£49.99	£69.99	£3.99
£201-£300	£79.99	£99.99	£4.99
£301-£400	£109.99	£149.99	£6.49
£401-£500	£129.99	£159.99	£7.49
£501-£600	£149.99	£179.99	£8.49
£601 and over	£189.99	£229.99	£9.49
With 2 years manufacturer guarantee			
£150-£200	£44.99	£64.99	£3.49
£201-£300	£69.99	£79.99	£4.49
£301-£400	£99.99	£129.99	£5.99
£401-£500	£119.99	£149.99	£6.99
£501-£600	£139.99	£159.99	£7.99
£601 and over	£159.99	£179.99	£8.99

Plan Pricing for Computers & Gadgets



Product Price	2 year	3 year	Monthly
Printers, Scanners & PC Peripherals			
£151-£200	£39.99	£59.99	£1.99
£201-£300	£44.99	£69.99	£2.49
£301-£400	£49.99	£79.99	£2.99
£401-£500	£59.99	£99.99	£3.49
Product Price	3 year	5 year	Monthly
Cameras & Camcorders			
£151-£200	£44.99	£69.99	£1.99
£201-£300	£59.99	£79.99	£2.99
£301-£400	£74.99	£99.99	£3.49
£401-£500	£89.99	£109.99	£3.99
£501-£600	£99.99	£129.99	£4.49
£601-£700	£109.99	£139.99	£4.99
£701-£2,500	£119.99	£159.99	£5.49
With 2 years manufacturer guarantee			
£151-£300	£39.99	£59.99	£1.99
£301-£400	£59.99	£79.99	£2.49
£401-£500	£79.99	£99.99	£3.49
£501-£2,500	£99.99	£129.99	£3.99

Product Price	3 year	5 year	Monthly
HI-FI Systems / HI-FI Separates / Portable Audio			
£151-£200	£34.99	£49.99	£1.99
£201-£300	£39.99	£59.99	£2.49
£301-£500	£49.99	£79.99	£2.99
£501-£2,500	£79.99	£119.99	£3.49
With 2 years manufacturer guarantee			
£151-£200	£29.99	£44.99	£1.49
£201-£300	£34.99	£54.99	£1.99
£301-£500	£44.99	£74.99	£2.49
£501-£2,500	£74.99	£114.99	£2.99
Handheld Gadgets (Including GPS) Smart Technology / Games Console / Home Telephones & Fax			
£151-£200	£34.99	£49.99	£1.99
£201-£300	£39.99	£59.99	£2.49
£301-£400	£49.99	£79.99	£2.99
£401-£1,500	£79.99	£119.99	£3.49

Support from the people who know your Mac best

AppleCare	
Product	3 Years
15" MacBook Pro	£329
MacBook Air + 13" MacBook Pro	£229
iMac	£159
Mac Mini	£79

Need support?

If your computer or gadget develops a fault, simply call **0344 561 1234** and one of our on-call experts will help you get back up and running in no time.

Instant Replacement Plan



Instant Replacement Plan gives you 3 year protection and applies to most products between £20 and £150, including TVs, tablets, audio, printers, small kitchen appliances and more.

Instant Replacement

If something goes wrong, we'll give you a new one on the spot

No limits

You are entitled to as many new replacement products as necessary during the 3 years of your agreement. Your agreement continues even if your product is replaced

Protection against breakdown or mishap

Because mishaps do happen – even to the most careful of us

Product Price	TVs, small kitchen appliances, and other products	Vacuum Cleaners	Cameras, Camcorders, Portable Audio, Tablets and eReaders
£20 - £40	£9.99	£11.99	£9.99
£41 - £60	£12.99	£15.99	£14.99
£61 - £80	£16.99	£22.99	£19.99
£81 - £100	£21.99	£28.99	£24.99
£101 - £120	£26.99	£33.99	£29.99
£121 - £150	£30.99	£38.99	£34.99

Need support?

If you have an Instant Replacement Plan, simply return your device to a Currys PC World store, and if we've got your product in stock then we'll swap it straight away.

Important Information



Protect it

What is not included

- Regularly replaced items/consumable items, including:
 - Built-in batteries (except Dyson cordless vacuum cleaners)
 - Bulbs and lamps (except for bulbs used in rear projection TV)
 - Vacuum cleaner belts
- Cosmetic damage e.g. rust, scratches, where it does not affect the operation or safety of the product
- Repair costs that have not been approved
- Damage or breakdown due to flood, wind or other severe weather conditions
- Damage or breakdown due to fire, unless caused by an electrical malfunction within the product
- Repair or replacement of the product which has been neglected, abused, misused, or damaged intentionally. You must take reasonable care of the product
- The cost of repairing or replacing a product which has been exposed to insect infestation (or similar phenomenon) or human or animal fluid/matter
- Any service or benefit where the Repair & Support Plan or Instant Replacement Plan has been suspended due to non payment
- Inoperability of a product caused by withdrawal of services by a third party or by a failure of, fault with or interruption of a utilities supply
- Software or data
- Image retention on plasma, LCD, LED, 3D or rear projection screens
- Theft or any loss suffered if you cannot use the product or any loss other than repair or replacement
- Cost of Data Recovery if unit needs to be sent to specialist laboratory



Important Information



Cancellation Period

If you pay monthly, you can cancel within 14 days of purchase by calling us on **0344 561 1234**. Providing the service has not been used we'll give you a refund on any payment made. After this period you can cancel at any time by calling us on **0344 561 1234**, but please note that if you do this you will not receive a refund.

If you have bought a 2, 3 or 5 year term product and are not completely satisfied, you can cancel it within 45 days of purchase. Please call us on **0344 561 1234** and if you haven't used the service we'll give you a full refund. If you want to cancel your agreement after 45 days from purchase you'll be entitled to a pro rata refund.

You may also give notice of your intention to cancel your agreement by writing to us at:

Team Knowhow Customer Services
PO Box 4043,
Swindon
SN4 4NA
England

or email us at:

customer.services@TeamKnowhow.com

Your service agreement is with DSG Retail Ltd., Registered Office:
1 Portal Way, Acton, London, W3 6RS. Registered in England No. 504877.

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Registered Office:
1 Portal Way
Acton
London
W3 6RS

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All prices correct at time of print 27/07/17. All offers subject to availability.
Calls charged at 5p per minute from a BT landline, calls from other networks may vary. Our lines are open 8am to 8pm Monday to Friday, 8am to 6pm Saturday and 9am to 6pm Sunday.

Repair & Support Plan Quotation



Store name

This quotation is for a Repair & Support Plan for the product(s) detailed below:

Product Description	Model	Product Code

Repair & Support Plan Details:

List Price	Length of Plan ¹	Quotation Price

Notes / Offer / Discount

Colleague Name

Colleague Signature

Date

1. Starting from the product purchase date. This Repair & Support Plan quotation is valid for 30 days from the date on this form. Any offer or discount on this quotation form is subject to the purchase of the Repair & Support Plan. This quotation should be read in conjunction with key Repair & Support Plan information on Page 2.

Say hello to Team Knowhow



Connect it

Get your kit up
and running



Fix it

Fix your kit to
keep life working



Protect it

Protect your kit
against the worst



Improve it

Make the most of
your kit and upgrade it
when you need to



Talk to our
experts
in-store today



Visit
[TeamKnowhow.com](https://www.TeamKnowhow.com)



Call
0344 561 1234

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Help with all life's kit®