

LG Napster Promotion

Participants must purchase a new qualifying LG Smart Hi-Fi Audio product from any participating UK and Republic of Ireland retailer between 06th November 2014 and 31st December 2014 at 23:59 GMT. A list of qualifying LG Audio products for this promotion can be found below:

In addition a purchase of 2 selected Smart Hi-Fi products will allow a consumer to qualify for an additional reward via same redemption process above. Upon successful validation of your online claim, an LG GPad 7.0 will be dispatched via recorded delivery within 45 business days. Please note that a signature will be required upon delivery. The LG GPad 7.0 Tablet will be black in colour.

Qualifying products for Napster voucher:

- NP8740 (advertised as H7)
- NP8540 (advertised as H5)
- NP8340 (advertised as H3)
- LAS650M (advertised as HS6)

Qualifying products & Purchase options for free GPad 7.0 offer

- Purchase 2 NP8740 (advertised as H7) within same transaction
- Purchase 2 NP8540 (advertised as H5) within same transaction
- Purchase 1 NP8740 (advertised as H7) and 1 NP8540 (advertised as H5) within same transaction

For a list of popular retail stores please visit www.lg.com/uk.

How to Claim – Napster subscription

1. Participants must visit www.lg-promotions.com/musicflow and correctly complete an online claim form, upload an legible copy of your original receipt within 28 days of purchasing a new qualifying LG Smart Hi-Fi Audio product
2. Claims will be validated within 3 working days and if successful the participant shall receive a Napster Voucher Code for 6 months Napster premium service access and redemption instructions to the supplied email address. The Napster voucher code must be redeemed by Wednesday 28th January 2015 at 23:59 GMT.
3. Any Napster voucher successfully redeemed and claimed will expire 6 months from activation date. Any voucher not redeemed and claimed will naturally expire on July 31st 2015
4. Sign up to Napster at www.napster.com/lgmusic to redeem your Napster voucher code.
5. Enjoy up to 6 months of the latest and greatest music access all on LG.

How to Claim – GPad 7.0

1. Participants must visit www.lg-promotions.com/musicflow and correctly complete an online claim form, upload an legible copy of your original receipt within 28 days of purchasing a new qualifying LG Smart Hi-Fi Audio product.
2. Claims will be validated within 3 working days and if successful the participant shall receive a GPad 7.0 (black colour)
3. Participant must submit valid address details for delivery of GPad 7.0 (black colour)

In the event of any queries, please call the helpline on 0843 320 9156 between 09.00 and 17.00 excluding bank holidays or email napster@lg-promotions.com

Terms and Conditions

1. The How to Claim instructions form part of these Terms and Conditions. By entering into the LG Napster Promotion & LG GPAD 7.0 (the "Promotion"), participants agree to be bound by these Terms and Conditions.
2. The Promotion is promoted by LG Electronics U.K. Ltd (the "Promoter") and administrated by Opia Limited (the "Administrator").
3. Participants must purchase a new qualifying LG Audio product from any participating retailer in the UK or Republic of Ireland between 00:00GMT on 06 November 2014 and 23:59 GMT on 31 December 2014. A list of qualifying LG Audio Products for this promotion can be found at www.lg-promotions.com/musicflow.
4. The online claim form on www.lg-promotions.com/musicflow must be correctly completed within 28 days of the date of purchase.
5. This offer is subject to availability and expires on 31 December 2014 at 23:59 GMT
6. The Napster promotional vouchers are only open to new Napster customers only.
7. The Napster & LG GPAD 7.0 Promotion claim form must be submitted within 28 days of purchasing a qualifying LG Smart Hi-Fi Audio product, or before 23:59 GMT on 28 January 2015, whichever occurs earliest.
8. The Promotion is only open to legal residents of the United Kingdom and Republic of Ireland aged 18 or over.
9. All purchases must be made in the United Kingdom and Republic of Ireland.
10. Purchases from auction websites (e.g. eBay) or marketplace sales through retail websites (e.g. Amazon Marketplace or Play Trade) are specifically excluded from this promotion.
11. All promotion claims must be submitted online.
12. Only one successful claim per transaction/receipt will be valid for this promotion. Only one successful claim per email address will be valid for this promotion. Claims submitted through agents or third parties will be disqualified.
13. Napster compatible device is required to access the service. For details on compatible devices please visit www.napster.co.uk
14. Participants must sign up for Napster online at www.napster.com/lgmusic to redeem their Napster voucher code and register their payment details. At the end of the 6 month introductory period, the Napster premium subscription shall be taken immediately at £9.95 per month, unless cancelled. Customers can cancel their subscription renewing at any time.
15. Customers may cancel their Napster subscription at any time before their next month is due to start. When the service is cancelled, customers will continue to have access to Napster premium service until the end of the month paid for but it will not be automatically renewed after that. Customers can cancel their subscription renewing at any time by either visiting the Account Summary within My Account at <https://account.napster.co.uk/myacct/accountSummary.html> or by calling 020.7365.1079 (Monday through Friday, 12-20 GMT). Customers may re-activate their Napster service at a later point.
16. The remainder of the 6 month Napster offer shall be lost if the participant cancels the Napster service before the expiry of the relevant period. No refund shall be provided.
17. Use of Napster voucher codes are governed by Napster Terms and Conditions. For more information please visit: www.napster.com/terms
18. The Promoter reserves the right, at any time, to verify the validity of claims and participants (including a participant's identity, age and place of residence) and to disqualify any participant who submits claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
19. The Promoter's decision is final and no correspondence will be entered into.
20. Participants must upload a scan or photograph of the original purchase receipt as proof of purchase. This must be in a .jpg or PDF file format and under 2 MB in size. Failure to produce a legible proof of purchase when requested may, in the absolute discretion of the Promoter, result in invalidation of the participant's claim and forfeiture of any right to an offer. The purchase receipt must clearly specify the store of purchase and that the purchase was made during the promotional period but prior to the claim.
21. No responsibility will be accepted for claims not correctly completed or not received by the closing date specified. Claims will be disqualified if incomplete. It is the participant's responsibility to ensure that sufficient details are provided for claims to be processed.
22. If for any reason a participant does not take the reward or an element of the reward by the time stipulated by the Promoter, then the reward or that element of the reward will be forfeited.
23. If the reward is unavailable, the Promoter, in its discretion, reserves the right to substitute the reward with an offer to the equal value and/or specification. There are no cash alternatives in whole or part.
24. All voucher codes & Tablet hardware issued under this Promotion are not transferable or exchangeable and cannot be taken as cash.
25. The Promoter accepts no responsibility for claims that are misdirected, lost, delayed, damaged or corrupted during delivery to or from the Promoter due to any computer malfunction, virus, bug, delay or other reason whatsoever.

26. The Promoter accepts no responsibility for successful claim emails containing the Napster voucher code & successful GPAD 7.0 (black colour) notifications being misdirected into participant's junk folder of their emails. It is the participant's responsibility to ensure that their inbox is checked sufficiently for the successful claim email.
27. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any participant; or (b) to modify, suspend, terminate or cancel the Promotion, as appropriate.
28. Any cost associated with accessing the promotional website is the participant's responsibility and is dependent on the internet service provider used.
29. The Promoter reserves the right to cancel this Promotion at any time and change the terms and conditions without incurring any liability.
30. Except in the case of death or personal injury arising from its negligence or in respect of fraud and so far as is permitted by law, the Promoter (including its associated companies, officers, employees and agents) exclude responsibility and all liabilities arising to participants or otherwise under the Promotion; whether indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the reward. The Promoter (including its associated companies, officers, employees and agents) shall not be liable for any postponement, cancellation, delay, changes to the Promotion or failure to fulfil this offer where such failure is caused by any supervening event of force majeure, meaning any event(s) outside the reasonable control of the Promoter (including without limitation the act or default of any third party supplier).
31. Where applicable, any data collected during the course of the Promotion will be processed and stored wholly in accordance with applicable data protection laws and regulations. The Promoter will use reasonable endeavours to ensure no data will be processed or stored outside the EEA or by third party organisations, except the Administrator for the administration of the Promotion. By entering the Promotion you agree that the Promoter and its business partners may use the details you give us to contact you about each of our products and services.
32. This Promotion, and any dispute or claim arising out of or in connection with it, shall be governed by and construed in accordance with English law. Participants irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Promotion.
33. Except in the case of death or personal injury arising from its negligence or in respect of fraud and so far as is permitted by law, the Promoter (including its associated companies, officers, employees and agents) exclude responsibility and all liabilities arising to participants or otherwise under the Promotion; whether, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the reward. The Promoter (including its associated companies, officers, employees and agents) shall not be liable for any postponement, cancellation, delay, changes to the Promotion or failure to fulfil this offer where such failure is caused by any supervening event of force majeure, meaning any event(s) outside the reasonable control of the Promoter (including without limitation the act or default of any third party supplier).
34. All deliveries of GPAD 7.0 will be undertaken by signed delivery service from Royal Mail. All deliveries require a signature and failure to accept delivery or any acknowledgement of rejected deliveries will not be liable to the promoter. Deliveries must be made to same address as that of the redemption and to the same named person. Any issue regarding delivery will be handled by Royal Mail and will not be at the liability of the promoter.
35. All GPAD 7.0 (black colour) product issues regarding quality, fault or failed delivery must be notified to Administrator Opia Limited on behalf of LG Electronics U.K. Ltd. Retailers / Resellers are not liable or in a position to accept any product exchange or financial compensation as a result.

Promoter: LG Electronics U.K. Ltd, 250 Bath Road, Slough, Berkshire SL1 4DX.

Administrator: Opia Limited, 15 London Street, Chertsey, Surrey KT16 8AP