

## HP Envy and HP Omen Notebook and Convertibles T&C's

These Terms and Conditions govern the Promotion. The Promotion is promoted by Hewlett-Packard Limited, Amen Corner, Cain Road, Bracknell, RG12 1HN ("HP").

### Conditions of Entry

1. By entering the Promotion, you agree to the provisions of these Terms and Conditions and to comply fully with them.
2. The Promotion applies to the HP Envy notebook family and the HP Omen notebook family, purchased directly from HP or an authorised reseller or authorised retailer of HP (see Clause 3 below). For a full list of qualifying products included please refer to [www.hpenvycashback.com](http://www.hpenvycashback.com)
3. The Promotion applies to Qualifying Products purchased between 1<sup>st</sup> May 2015 to 31<sup>st</sup> May 2015 (the "Promotional Period") from HP, John Lewis Partnership, Currys PC World, Argos, Tesco, Harrods, Ebuyer, QVC, Buy IT, The Co-operative Electrical, HBH Woolacotts (Euronics Centre), Shop Direct, Very, Littlewoods, Amazon or Costco.
4. The Promotion is open to residents of the UK, including Northern Ireland, Channel Islands and Isle of Man. The promotion is not open to HP employees, agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion.
5. Subject to these Terms and Conditions, you can claim your cash back amount after purchasing the Qualifying Product during the Promotional Period.
6. HP reserves the right to change Qualifying Products during the Promotional Period. Please check against your invoice date online or view all offers online to check which offers are available to you.
7. Customers may claim cashback on a maximum of 3 units per household during the Promotional period. Business customers and educational institutes are not eligible to participate in the Promotion.
8. To enter the Promotion and claim £100 cash back ("Claim"), you must visit [www.hpenvycashback.com](http://www.hpenvycashback.com) and fill out the online claim form between 30 and 60 days from the date of invoice. Your date of invoice is counted as day 1. You will be asked to provide an invoice number and serial number for your Qualifying Product as proof of purchase. If you provide an incomplete claim form, you will be notified via email and offered the opportunity to provide the required items within fourteen days. If you submit your Claim outside this timeframe, your Claim will be invalid. All documents sent through the post should be sent via recorded delivery.
9. Once a Claim has been received, you will receive confirmation of receipt by email from [help@hpenvycashback.co.uk](mailto:help@hpenvycashback.co.uk) stating whether or not your Claim has been successful. It

is your responsibility to contact the agent using the email address above within seven days of your Claim being sent if you have not received an email acknowledgement of receipt of your Claim.

10. Bank transfers will be paid directly into the bank account of the individual named on the proof of purchase invoice supplied. It is the responsibility of the person registering to ensure that the correct bank account details have been recorded, as in the event incorrect information has been provided and HP makes a payment that is rejected or not received by you, then HP will not be responsible for re-issuing such payment.
11. Upon submitting a valid Claim, you will receive your cash back, inclusive of all taxes) by bank transfer. Typically payments are made within 30 days. All and any tax liability is your responsibility. HP reserves the right to change Qualifying Products at any time during the Promotional Period. Please visit [www.hpenvycashback.com](http://www.hpenvycashback.com) to check whether the Promotion is available to you.
12. Only complete Claims will be accepted. HP accepts no liability for any Claims that are lost, incomplete, corrupted or fail to reach it within the required timeframe. Proof of postage is not proof of receipt. HP reserves the right to disqualify incomplete, altered or illegible claims. If you provide an incomplete Claim, you will be notified via email and offered the opportunity to resubmit your Claim within a defined time frame. Claims not resubmitted within this time frame will be deemed invalid.
13. HP reserves the right to verify the eligibility of entrants and audit all Claims to ensure that these Terms and Conditions have been complied with and to request additional information regarding Claims and supporting documents.

### **Restrictions**

14. Claims must be submitted by end user customers only. Claims for Qualifying Products purchased which will be resold or rented to a third party are not eligible for this Promotion. Resellers may not submit claims on behalf of their customers.
15. If you return the Qualifying Products following submission of your Claim, you will not be eligible to participate in the Promotion.
16. In the event of you replacing your Qualifying Product with another Qualifying Product during the Promotional Period and before your Claim has been accepted, your original Claim will be voided and you will need to submit another Claim against your replacement Qualifying Product. If you return any Qualifying Product after your Claim has been accepted and paid, HP reserves the right, in its sole discretion to deduct the cash back sum from any future refunds relating to this purchase.
17. HP reserves the right to request additional evidence to support validation of a claim prior to making any payment, if they believe a claim is not legitimate.
18. You cannot submit a Claim if you have not:
  1. purchased the Qualifying Products within the Promotional Period;
  2. completed the Claim form in full;

3. supplied specific proof of purchase;
  4. submitted your Claim online or to the address set out in the Claim form between 30 and 60 days from the date of purchase; and/or
  5. complied with these Terms and Conditions.
19. HP reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, misdirected, delayed in the post or insufficiently pre-stamped. Proof of postage will not be accepted as proof of delivery.
  20. HP is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs him/her in participating in the Promotion. Proof of postage will not be accepted as proof of receipt.

### **Limitation of Liability**

21. To the maximum extent permitted by law, HP excludes its liability for any loss, damage, injury, cost or expense suffered by you, whether directly or indirectly and howsoever caused, in connection with the Promotion. Nothing in these Terms and Conditions shall exclude HP's liability for death or personal injury arising from HP's own negligence or any other liability that cannot, as a matter of law, be excluded.

### **General**

22. All documentation submitted for this Promotion becomes the property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this Promotion and other HP promotions and may result in you being subject to prosecution.
23. The decisions of HP will be final and binding and no discussion will be entered into.
24. HP reserves the right to amend or cancel these Terms and Conditions at any time without notice.
25. The address for correspondence relating to this Promotion is HP Cashback, P.O. Box 7549, Milton Keynes, MK11 9FJ or for questions regarding the status of your Claim, please email: [help@hpenvcashback.co.uk](mailto:help@hpenvcashback.co.uk). HP regrets that it is unable to accept or send any other correspondence concerning the Promotion other than as set out in these terms and conditions.
26. These Terms and Conditions shall be governed and construed in accordance with English Law and will be subject to the exclusive jurisdiction of the English courts.