

## Screeneo 60 day money-back guarantee: Terms & Conditions

### 1. General

Sagemcom will refund the full purchase price for the Philips Screeneo you have bought, subject to the following terms and conditions.

This promotion applies exclusively to purchases of Philips Screeneo HDP models 1590/1590TV/1550/1550TV and HDP1690/1690TV/1650/1650TV that are available and purchased during the promotion period from 01/04/2015 through 30/06/2015 (as per dated of proof of purchase) at electronics retailers in the United Kingdom. Participation is subject to the requirements set forth in all these terms and conditions.

### 2. Participation

- I. Participants must be at least 18 years of age and resident in the United Kingdom. Employees of Sagemcom, including their relatives, as well as employees of associate companies and other individuals involved in designing and implementing this promotion, including their relatives, are excluded from participation.
- II. In cases of any violation of these conditions, particularly any attempt to fraudulently avail oneself of benefits through tampering or providing false information during any element of the claim process to the person of the participant, Sagemcom reserves the right to exclude affected individuals from this promotion and 'Reject' their claim.
- III. Refunds will only be processed via Bank Transfer and exclusively, directly to the bank account nominated by the participant. No cash or cheque refund claims will be accepted or processed.
- IV. **Preconditions and procedure of refund of purchase price**
  - The Philips Screeneo HDP 1590/1590TV/1550/1550TV/1690/1690TV/1650/1650TV, which was purchased as new goods during the period from 01/04/2015 – 30/06/2015 (date of proof of purchase) at participating electronics retailers shall be eligible for participation.
  - The online registration form, available at [www.philips.co.uk/screeneomoneyback](http://www.philips.co.uk/screeneomoneyback), must be completed in FULL, the serial number must be indicated and a legible photo (or scan) of the proof of purchase must be uploaded. This form MUST be completed and submitted within 60 calendar days of your purchase (and of the date stated on your proof of purchase)
  - The closing date for purchases as part of this promotion is 30/06/2015, and in this case the form must be completed and returned by 29/08/2015.
  - After successful online registration, you will receive an e-mail with information regarding the return shipment of the product to Sagemcom.
  - The refund of purchase price is subject to purchasers returning in the following items and documentation:
    - Undamaged Screeneo unit in all original packaging complete with all components included in the purchase, namely: mains adapter, HDMI cable, remote control, carrying bag and 3D glasses;
    - Legible, original proof of purchase, including indication of unit price;
    - Completed return letter (will be sent by e-mail after successful online registration).
  - After successful online registration and arrival of the device in perfect condition, along with all necessary documentation, the purchase price you have paid will be refunded within 60 working days by bank transfer to the bank account you have indicated. The purchase price stated on the invoice / proof of purchase will be refunded, however, only up to a maximum Recommended Retail Price as applicable at the time of purchase.
  - In case of damaged units or incomplete returns Sagemcom reserves the right to deduct a commensurate amount for the refund or in extreme cases reject the claim completely.

### 3. Disclaimer of liability

This money-back guarantee applies exclusively to Philips Screeneo models purchased as new goods in the United Kingdom.

This promotion is not relating in any manner whatsoever to restitution claims, if any, with regard to faulty products. Faulty products are subject to statutory liability for defects. Your statutory rights are unaffected.

Subsequently changed proofs of purchase or courtesy statements are inadmissible. Sagemcom assume no liability for lost or insufficient submissions. Although the greatest care has been exercised, no liability is assumed for correctness or completeness of the contents of websites here indicated and/or of these conditions of participation. Liability for damage of any kind, including consequential damage, arising from participation in this promotion or from the utilisation of information published on these web pages, materials, software faults, if any, viruses, interruption of this promotion due to technical faults or resulting data loss, as the case may be, shall be excluded.

### 4. Handling of personal data

- I. By participating in this promotion, participants consent to their data being used for handling this promotion. Personal data of participants will be collected in the context of this promotion. Such data will be processed and used for carrying out this promotion. By checking the relevant box on the application form, the customer expressly consents to Sagemcom being permitted to send the customer newsletters and to use customer data for promotional purposes or advertising campaigns. Sagemcom shall provide personal data of participants exclusively to service providers that provide services to or on behalf of

Sagemcom in the context of handling this promotion, for instance, companies supporting us in sending out e-mails on behalf of Sagemcom or Philips. However, such service providers are permitted to use information provided by participants exclusively for providing such services.

- II. Participants have the right to request at any time that their personal data be blocked or deleted. In this event, a relevant written statement addressed to Sagemcom Austria GmbH, attn. Marketing, Gutheil-Schoder-Gasse 17, 1230 VIENNA, respectively an e-mail addressed to: [service.support@sagemcom.com](mailto:service.support@sagemcom.com) shall suffice. Only such data, as Sagemcom is obligated to preserve pursuant to statutory provisions, shall be excluded from this right.