

Terms & conditions

1. Subject to the remainder of these terms and conditions customers can claim the cash back amount (as detailed in the tables below) on one of the qualifying HP Officejet and Laserjet products illustrated in the table below (the Qualifying Products). For the Qualifying Products, the purchase dates are between 01/05/2015 and midnight on 31/07/2015. Customers can claim for an additional cash back amount when they have purchased a qualifying HP Carepack with their Qualifying Product. Qualifying Carepacks are illustrated in the table below (the Qualifying Carepacks). For the Qualifying Carepacks the purchase dates are between 01/05/2015 and 31/07/2015.
2. Customers may claim cash back for a maximum of 5 Qualifying Products and a maximum of 5 Qualifying Carepacks corresponding to the 5 Qualifying Products. For the avoidance of doubt, customers are not required to purchase a Qualifying Carepack to obtain the Cashback Amount in respect of the Qualifying Products.
3. To take advantage of the promotion, customers must complete the online claim form (available at "www.hp.com/uk/savemoney"), and attach proof of purchase in the form of the sellers invoice, via scan or email attachment. Proof of order or dispatch note will not be accepted. The sellers invoice must clearly show the customer details, HP part code of the qualifying products purchased, the purchase price and the date of purchase. The participant must not send original invoices as these cannot be returned. HP must receive the claim form and supporting documents within 31 days from the date of purchase and no later than midnight 31/08/2015.
4. The promotion is valid in respect of a Qualifying HP Product purchased either directly from HP or an authorised reseller or authorised retailer of HP. The promotion is only valid for end user customers (i.e. customers purchasing product for their own use); claims where the product purchased will be resold or rented to a third party are ineligible for this promotion.
5. Once the claim form and supporting documents have been received, HP will send the customer confirmation of receipt by email from promotions@hp.com. The email will confirm whether or not the claim for cash back has been successful. HP will endeavor to do this within seven calendar days. It is the customers responsibility to contact the promotions team at promotions@hp.com, where the customer has not received email confirmation within this time frame.
6. Customers providing an incomplete claim form will be notified via email and offered the opportunity to provide the required items within seven calendar days. If the participant still fails to comply with the terms and conditions, the claim for cash back will be refused. HP will not be liable for any delay in responding outside of the seven day timeframe.
7. Payment will be made via wire transfer to the individual or company name stated as the purchaser on the proof of purchase invoice supplied and to the bank details submitted online by the customer. Payment cannot be made out to individuals except where the product has been purchased for personal use and the customers name appears as the purchaser on the proof of purchase invoice. Cheques will not be issued under any circumstances.
8. HP endeavors to process valid payment claims in 45 calendar days from sending the confirmation email to customer or as soon as possible thereafter. HP will not be liable where claims are processed outside of this timeframe.
9. Where this cash back payment constitutes a taxable benefit, all tax liability lies with the recipient.
10. The cash back amount will only be paid upon HPs satisfaction that the customer has fully complied with these terms and conditions and the associated instructions.

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11. By completing the claim process customers confirm their acceptance of these terms and conditions. Return of the Qualifying HP Product to the seller/reseller following submission of the claim for the cash back will disentitle the customer to the cash back. If a product is returned (thus revoking the sales contract) no claim may be made for cashback. In this case cashback that has already been paid must be fully paid back.
12. The offer is valid only in the UK and Northern Ireland for private end users and business customers. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products.
13. This offer is not open to employees of Hewlett-Packard, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion.
14. Claims must be submitted by the end user customer only. Resellers may not submit claims on behalf of their customers.
15. For questions regarding the status of your claim, please email: promotions@hp.com
16. The cash back will not be granted to a customer who: a) has not purchased a Qualifying HP Product within the promotional period; and/or b) has not completed the claim form correctly; and/or c) has not supplied proof of purchase; and/or d) has not submitted their claim form within 31 days from the date of purchase; and/or e) failed in any way to comply with these Terms & conditions as determined in HPs sole discretion.
17. HP reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, mis-directed, delayed in the post or insufficiently pre-stamped. Proof of posting will not be accepted as proof of delivery.
18. HP is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the customer from or otherwise obstructs him/her in participating in the promotion.
19. HP reserves the right to audit all cash back requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.
20. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.
21. HP may cancel this promotion where required to do so for legal or commercial reasons arising from applicable laws.
22. The decisions of HP in respect of any and all aspects of the promotion will be final and binding.
23. HP reserves the right to amend or cancel the terms of this offer at any time without notice.
24. HP shall not be liable for any loss, damage or injury of any nature howsoever caused to customers pursuant to this promotion. However, nothing in these terms shall act so as to exclude or restrict HPs liability for death or personal injury

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of customer proven to be caused by HPs negligence.

25. In the event of either false, erroneous claims or overpayments either submitted by the Customer or made by HP then subject to HP serving not less than 28 days prior written notice the Customer shall repay or reimburse any such false, erroneous or overpayments and the Customer shall hold HP harmless and indemnify HP from any liability, claims, damages and tax liabilities arising in such circumstances.

26. In addition to the invoice for the purchased product, HP reserves the right to request from the customer further evidence of purchase and/or ownership (e.g. photo of the serial number label, barcodes,...)

27. This promotion is subject to the laws of England and Wales.

28. Promoter: Hewlett-Packard Limited, Amen Corner, Bracknell, Berkshire, RG12 1HN (referred to herein as HP).

29. Qualifying HP Officejet and Laserjet Products

Code	Qualifying HP Products	Rebate (GBP)
CV136A	HP OfficeJet Pro 251 dw Printer	GBP60.00
CR770A	HP OfficeJet Pro 276 dw MFP	GBP60.00
A7F64A	HP OfficeJet Pro 8610 e-All-in-One	GBP30.00
D7Z36A	HP OfficeJet Pro 8615 e-All-in-One	GBP40.00
A7F65A	HP OfficeJet Pro 8620 e-All-in-One	GBP60.00
CN463A	HP Officejet Pro X451 dw	GBP100.00
CV037A	HP Officejet Pro X551 dw	GBP100.00
CN461A	HP Officejet Pro X476 dw MFP	GBP100.00
CN598A	HP Officejet Pro X576 dw MFP	GBP100.00
CF484A	HP LaserJet Pro MFP M225dn	GBP50.00
CF485A	HP LaserJet Pro MFP M225dw	GBP60.00
CF385A	HP Color LaserJet Pro MFP M476nw	GBP80.00
CF386A	HP Color LaserJet Pro MFP M476dn	GBP90.00
CF387A	HP Color LaserJet Pro MFP M476dw	GBP100.00
CF288A	HP LaserJet Pro 400 MFP M425dw	GBP110.00
CF286A	HP LaserJet Pro 400 MFP M425dn	GBP100.00

30. Qualifying HP Carepack Products

Code	Qualifying HP CarePack Products
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H3110E	Installation for 1 Network Configuration for Personal or Workgroup printer
H3110E	Installation for 1 Network Configuration for Personal or Workgroup printer
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H3110E	Installation for 1 Network Configuration for Personal or Workgroup printer
H4513E	Installation for 1 Personal or Workgroup Printer
H4513E	Installation for 1 Personal or Workgroup Printer
U1H64A	Next Business Day Onsite, HW Support, 3 year
U1H64E	Next Business Day Onsite, HW Support, 3 year
U1H64E	Next Business Day Onsite, HW Support, 3 year
U1H74PE	Post Warranty Service, Next Business Day Onsite, HW Support, 1 year
U4TJ4E	Onsite Exchange Service, 4 year
U4TJ5E	Onsite Exchange Service, 5 year
U4TJ6E	Onsite Exchange Service, 4 year
U4TJ7E	Onsite Exchange Service, 5 year
U4TQ8E	Next Business Day Onsite, HW Support, 4 year
U4TQ8E	Next Business Day Onsite, HW Support, 4 year
U4TQ9E	Next Business Day Onsite, HW Support, 5 year
U4TQ9E	Next Business Day Onsite, HW Support, 5 year
U4TR0E	Next Business Day Onsite, HW Support, 4 year
U4TR0E	Next Business Day Onsite, HW Support, 4 year
U4TR1E	Next Business Day Onsite, HW Support, 5 year
U4TR1E	Next Business Day Onsite, HW Support, 5 year
U5X82E	Next Business Day Onsite, HW Support, 3 year
U5X82E	Next Business Day Onsite, HW Support, 3 year
U5Z45PE	Post Warranty Service, Next Business Day Onsite, HW Support, 1 year
U6Z89E	Next Business Day Onsite, HW Support, 3 year
U6Z92PE	Post Warranty Service, Next Business Day Onsite, HW Support, 1 year
U6Z98E	Next Business Day Onsite, HW Support, 3 year
U7A00PE	Post Warranty Service, Next Business Day Onsite, HW Support, 1 year
UG076E	Next Day Exchange, HW Support, 3 year

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UG106E	Next Day Exchange, HW Support, 2 year
UG136E	Next Day Exchange, HW Support, 1 year
UG199E	HP Standard Exchange, HW Support, 3 year
UG223E	HP Standard Exchange, HW Support, 2 year
UG468E	Onsite Exchange Service, 3 year
UH575E	Next Day Exchange, HW Support, 4 year
UH755E	Next Day Exchange, HW Support, 1 year
UH756E	Next Day Exchange, HW Support, 2 year
UH757E	Next Day Exchange, HW Support, 3 year
UH758E	Next Day Exchange, HW Support, 4 year
UH760E	HP Standard Exchange, HW Support, 2 year
UH761E	HP Standard Exchange, HW Support, 3 year