

What does refurbished mean?

Refurbished products will come from returns from our customers. The reasons for this can range from returns due to faults or as simple as the customer has changed their mind or had difficulty using the product. All products that return unsealed are checked by our professionals.

All computers are fully tested (including full burn-in testing) and have undergone a stringent data erasure process using market leading data software. They are thoroughly cleaned and may possess signs of cosmetic wear or handling, including scratches, which do not affect the performance of the unit. All refurbished laptops also receive a further final quality control check before being re-packaged in a new, unbranded plain box which includes equivalent accessories to those supplied with the original product.

- Fully functional computer with relevant operating system
- The same 12 month Dixons Retail Ltd warranty you would receive when buying any brand new product
- Service carried out by our experienced and professional Knowhow team
- Fantastic pricing
- Products may not contain original manuals/documentation/third party software