

Terms & conditions

1. Subject to the remainder of these terms and conditions customers can claim the cash back amount on one of the qualifying HP products illustrated in the table below. For the Qualifying HP LaserJets printer & Original HP toner bundle, the purchase dates are between 01/11/2014 and midnight on 31/01/2015.
2. Customers may claim cash back for a maximum of 5 qualifying LaserJet printer & Original HP toner bundles.
3. To take advantage of the promotion, customers must complete the online claim form (available at "www.hp.com/uk/savemoney"), and attach proof of purchase in the form of the sellers invoice, via scan or email attachment. Proof of order or dispatch note will not be accepted. The sellers invoice must clearly show the customer details, HP part code of the qualifying product purchased, the purchase price and the date of purchase. The participant must not send original invoices as these cannot be returned. HP must receive the claim form and supporting documents within 30 days from the date of purchase and no later than midnight 02/03/2015.
4. The promotion is valid in respect of a Qualifying HP Product purchased either directly from HP or an authorised reseller or authorised retailer of HP. The promotion is only valid for end user customers (i.e. customers purchasing product for their own use); claims where the product purchased will be resold or rented to a third party are ineligible for this promotion.
5. Once the claim form and supporting documents have been received, HP will send the customer confirmation of receipt by email from promotions@hp.com. The email will confirm whether or not the claim for cash back has been successful. HP will endeavour to do this within seven calendar days. It is the customers responsibility to contact the promotions team at promotions@hp.com, where the customer has not received email confirmation within this time frame.
6. Customers providing an incomplete claim form will be notified via email and offered the opportunity to provide the required items within seven calendar days. If the participant still fails to comply with the terms and conditions, the claim for cash back will be refused. HP will not be liable for any delay in responding outside of the seven day timeframe.
7. Payment will be made via wire transfer to the individual or company name stated as the purchaser on the proof of purchase invoice supplied and to the bank details submitted online by the customer. Payment cannot be made out to individuals except where the product has been purchased for personal use and the customers name appears as the purchaser on the proof of purchase invoice. Cheques will not be issued under any circumstances.
8. HP endeavours to process valid payment claims in 45 calendar days from sending the confirmation email to customer or as soon as possible thereafter. HP will not be liable where claims are processed outside of this timeframe.
9. Where this cash back payment constitutes a taxable benefit, all tax liability lies with the recipient.
10. The cash back amount will only be paid upon HPs satisfaction that the customer has fully complied with these terms and conditions and the associated instructions.
11. By completing the claim process customers confirm their acceptance of these terms and conditions. Return of the Qualifying HP Product to the seller/reseller following submission of the claim for the cash back will disentitle the customer to the cash back. In this case cashback that has already been paid must be fully paid back.

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12. The offer is valid only in the UK and Northern Ireland for private end users and business customers. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products.
13. This offer is not open to employees of Hewlett-Packard, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion.
14. Claims must be submitted by the end user customer only. Resellers may not submit claims on behalf of their customers.
15. For questions regarding the status of your claim, please email: promotions@hp.com
16. The cash back will not be granted to a customer who:
- a. has not purchased a Qualifying HP Product within the promotional period; and/or
 - b. has not completed the claim form correctly; and/or
 - c. has not supplied proof of purchase; and/or
 - d. has not submitted their claim form within 30 days from the date of purchase; and/or
 - e. failed in any way to comply with these Terms & conditions as determined in HPs sole discretion.
17. HP reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, mis-directed, delayed in the post or insufficiently pre-stamped. Proof of posting will not be accepted as proof of delivery.
18. HP is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the customer from or otherwise obstructs him/her in participating in the promotion.
19. HP reserves the right to audit all cash back requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.
20. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.
21. HP may cancel this promotion where required to do so for legal or commercial reasons arising from applicable laws.
22. The decisions of HP in respect of any and all aspects of the promotion will be final and binding.
23. HP reserves the right to amend or cancel the terms of this offer at any time without notice.
24. HP shall not be liable for any loss, damage or injury of any nature howsoever caused to customers pursuant to this promotion. However, nothing in these terms shall act so as to exclude or restrict HPs liability for death or personal injury of customer proven to be caused by HPs negligence.

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25. In the event of either false, erroneous claims or overpayments either submitted by the Customer or made by HP then subject to HP serving not less than 28 days prior written notice the Customer shall repay or reimburse any such false, erroneous or overpayments and the Customer shall hold HP harmless and indemnify HP from any liability, claims, damages and tax liabilities arising in such circumstances.

26. In addition to the invoice for the purchased product, HP reserves the right to request from the customer further evidence of purchase and/or ownership (e.g. photo of the serial number label, barcodes,...)

27. This promotion is subject to the laws of England and Wales.

28. Promoter: Hewlett-Packard Limited, Amen Corner, Bracknell, Berkshire, RG12 1HN (referred to herein as HP).

29. Qualifying HP LaserJet printer & Original HP toner bundle

HP LaserJet Product Number	HP Product Description	HP High Capacity Black Toner Product Number	Cashback
CF146A	HP LaserJet Pro 200 color M251n	CF210X	£ 55,00
CF147A	HP LaserJet Pro 200 color M251nw	CF210X	£ 65,00
CE955A	HP LaserJet Pro 300 color M351a	CE410X	£ 65,00
CE956A	HP LaserJet Pro 400 color M451nw	CE410X	£ 75,00
CE957A	HP LaserJet Pro 400 color M451dn	CE410X	£ 90,00